ROCKETBOX 2.0

ADVANCED PRE-ROLL PACKING & FILLING

(509) 204-3148 (CALL OR TEXT) | STMCANNA.COM | SALES@STMCANNA.COM

ROCKETBOX 2.0™

USER MANUAL V2.2

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View our training video for instructions
bit.ly/2mrR0sA

WARNING
UNPLUG YOUR MACHINE BEFORE EVERY CLEANING AND MAINTENANCE.
ALWAYS USE IN A WELL VENTILATED AREA.

WEIGHT & DIMENSIONS	Approximately 300 lbs Machine Dimensions 24" L x 37" H x 27" W
VOLUME CAPACITY	453, 143 or 72 Pre-Rolls Every Cycle
POWER	Standard 110V 8 Full Load Amps 5-1/2 ft. Cord Length
MATERIALS	Encased in SAE 304 Stainless Steel Heavy Duty Caster Wheels (for transport) Aluminum & Other Food Grade Components
CYCLE CUSTOMIZATION	Single Cycle Operation with Customizable Run Settings
PAPER COMPATIBILITY	Compatible with 84, 98, and 109 mm cones
SOFTWARE & UPGRADES	HD 7" Responsive Touch Control Panel with Data Log and Remote Access Capabilities
TRAINING	Integrated Training Mode with Step-by-Step Tutorials
COMPLIANCE	OSHA Compliant UL-Listed Components 100% Food-Grade Emergency Stop System
LIFE CYCLE	10 Years
OPERATION	Patent-Pending Pneumatic Leveling System

Thank you for being a valuable and loyal client of STM. Our goal is to bring our customers the very best in product quality and customer service. We value your feedback and use it to evaluate what to improve and/or update in our existing product line.

The RocketBox™ uses a direct funneling system to deliver contaminate-free material into the selected pre-rolls when used properly. The Top Tray funnels are directly inserted into the opening of the pre-roll cones. This only allows what is being fed onto the Top Tray to enter the desired pre-rolls in the Bottom Tray.

PLEASE ADHERE TO THE RECOMMENDED GUIDELINES TO BREAK-IN YOUR ROCKETBOX™

1. During the break-in period, it may be necessary to manually assist the shaker box return to the 'down' position. This is done by simply pushing downwards on the tray as the A.L.S deflate cycle occurs.

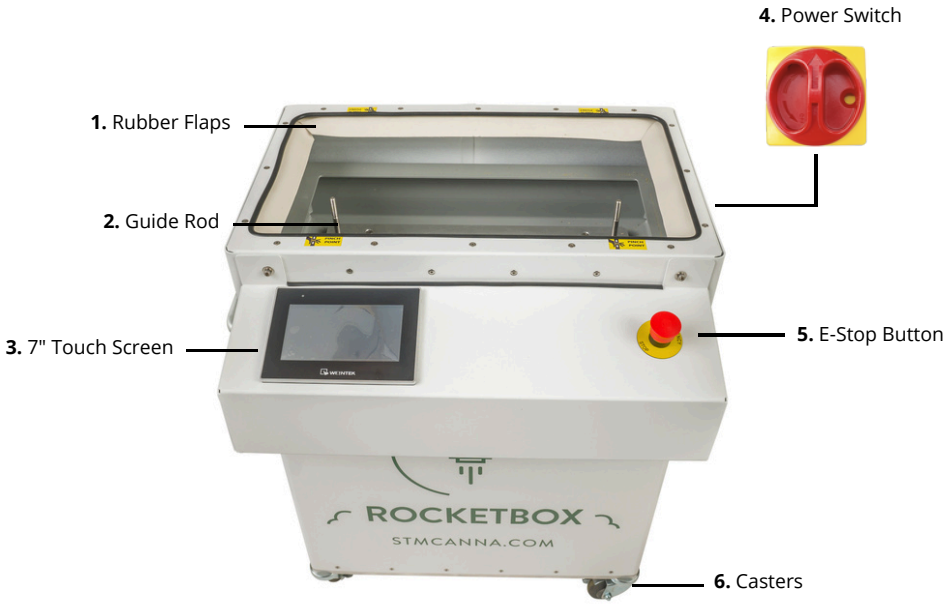
2. After setting up the RocketBox™, run the machine through multiple cycles with each of your tray systems - empty and unloaded. Watch for and remove any debris in between the trays and in the bottom of the shaker box. We take great care to mitigate this during production, however, due to the intense vibration some debris may appear.

3. After unboxing and the initial dry runs are complete, you may proceed with regular/normal use of the RocketBox™. Until the machine has been ran for 400 hours, discard all materials which have dropped inside the bottom of RocketBox™.
*Run time is located on the start screen.

4. After the RocketBox™ has ran for 400 hours you may reuse the material that has been collected in the bottom of the shaker box. Only use this product after visual inspection for debris has been completed.

Visual inspection should always remain part of the operation for quality control standards.

COMPONENTS



1. Rubber Flaps - Helps prevent material from falling into the base of machine.

2. Guide Rods - Threaded rods to guide and secure the top and bottom trays into machine.

3. 7" Touch Screen - Used for the operation of machine.

4. Power Switch - Turns the machine on and off.

5. E-Stop Button - Instantly turns the machine off in case of an emergency.

6. Casters - Swiveling caster wheels for easy mobility.

7. Adjustable Top Tray - Used to funnel material into bottom tray and control desired fill level of pre-rolls.

8. Bottom Tray - Cone holding tray (84, 98, or 109 mm cones).

9. Wingnuts + Washers- Threads onto guide rods to secure Top and Bottom Tray into Rocketbox.

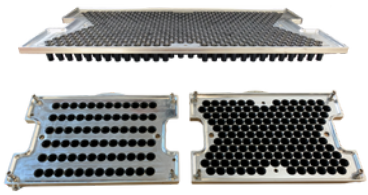
10. Loading Box - Holds Top/Bottom Trays for easy loading and unloading and also guides the marrying of the trays.

11. (2) Reset Brackets - To reset the adjustable top tray to the default 1/4" spacing.

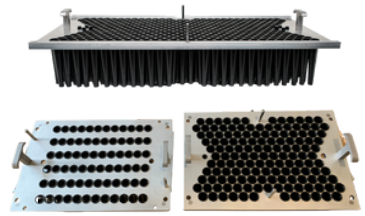
12. Riser Bolts - Adjusts the lift plate for 84mm (1-1/4) and 98mm (98 Special) cones. (x2 sets of 4)

13. Density Beaker - 10 mL graduated beaker used during density tests.

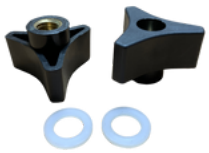
7. Adjustable Top Tray



8. Bottom Tray



9. Wingnuts + Washers



10. Loading Box

11. Reset Brackets

12. Riser Bolts

13. Density Beaker

WARNING
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ALWAYS USE IN A WELL VENTILATED AREA.

LIFT PLATE

The Lift Plate rests on the four (4) default riser bolts connected to the bottom of the shaker box. *Because all papers are rolled by hand, this allows an even fill line from the bottom up.*

The Lift Plate uses four (4) Riser Bolts to adjust for 98mm (A) and 84mm (B) pre-rolls. The shaker box always comes with four (4) default risers installed into the machine that are designed for 109mm King Size pre-rolls.

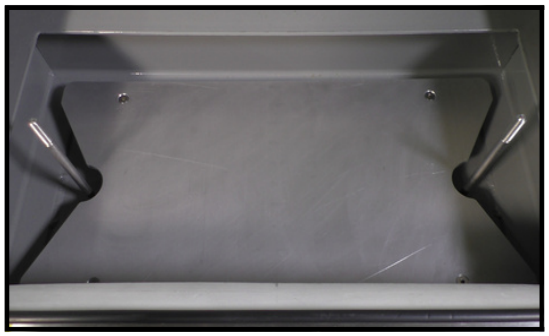
DO NOT REMOVE THE DEFAULT RISERS.

ADJUSTING THE LIFT PLATE

1. Remove the (4) flathead screws with a 5/32 Allen wrench. Then remove the Lift Plate completely from the shaker box.

2. With the lift plate removed, install the desired Riser Bolts (4) onto the fixed risers on the bottom of the shaker box.
   See Riser Bolt image to right

3. Once Riser Bolts are installed, align and re-install the Lift Plate. Secure in place with the four (4) flathead screws using a 5/32 Allen wrench.
   Riser Bolts should ALWAYS be installed UNDER the lift plate



Please ensure the correct Riser Bolts are installed prior to use.

'A' RISER BOLTS
Used for 98mm pre-rolls

'B' RISER BOLTS
Used for 84mm pre-rolls

NOTE: Liner bags must be used when operating any RocketBox machine to protect electronics and speed up cleaning. Failure to do WILL void your warranty.

Your RocketBox 2.0 comes with a roll of standard 100-gallon waste basket bag liners. These must be used during operation and are quick 10 second install.

The Two Key Benefits of using liner bags:

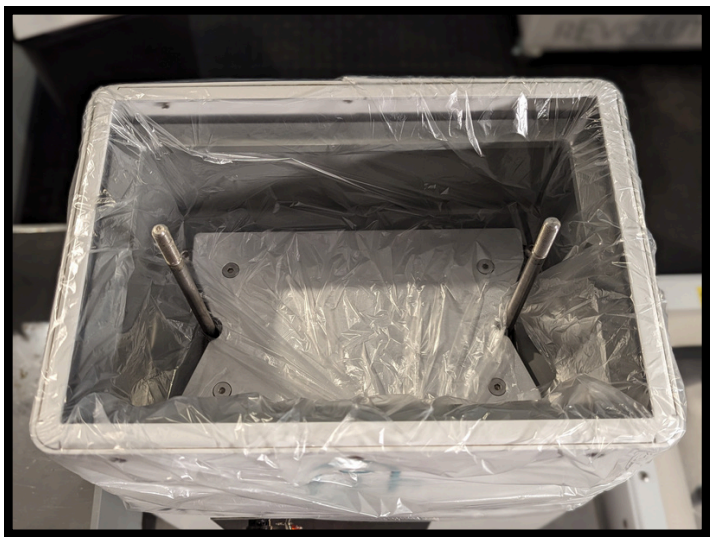
- Easy clean up of overfill material
- Keeps important and critical inside electronics free of debris

Liner Bags

INSTALLING THE PLASTIC LINER

1. Center the liner over the shaker box opening, positioning it between the guide rods.
2. Gently push the liner down into the box, guiding the rods through the liner.
3. Flatten the liner over the edge of the RocketBox 2.0
4. Important: Tuck the excess liner under the lift plate to prevent it from interfering with the tray crutches.

WARNING: Do not reclaim material in the filling station within the first 400 hours of operation and always use in a well ventilated area.



Tuck excess bag at the bottom underneath the Lift Plate.

Scan to view training videos

VIDEO:
http://bit.ly/2mrR0sA

ADAPTOR PLATE COMPONENTS (OPTIONAL)

1. Adaptor Plate - Allows the Rocketbox 2.0 to run with two (2) Mini Trays at once - 143ct. or 72ct.

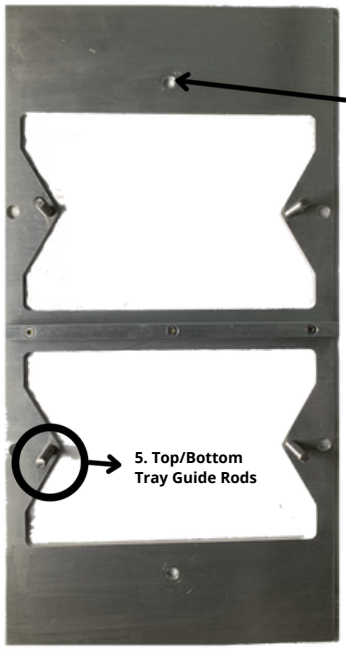
2. Flat Washer / Lock Washer / Nut - Secures adaptor plate to Rocketbox 2.0.

3. Flat Head Hex Scews (Long) - Secures lift plate to bottom of the shaker box - These are the LONGER flat head screws. Utilize a 5/32 Allen wrench to secure/remove.

4. Hat Spacers- Placed ON TOP of riser bolts. Only used with adaptor plate install. This compensates for the added depth from the adaptor plate.

5. Guide Rods - Threaded rods to guide and secure the Top and Bottom trays into Rocketbox.

1. Adaptor Plate



2. Flat Washer/ Lock Washer / Nut

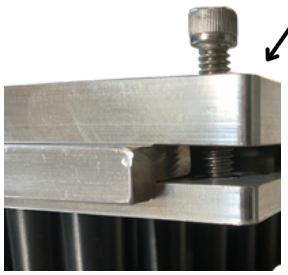
3. Flat Head Hex Screws (Long)

4. Hat Spacers

ADJUSTABLE TOP TRAY

Included Reset Brackets
The RocketBox 2.0 includes (2) removable Reset Brackets to reset the height of the Top Tray to the default 1/4" setting.

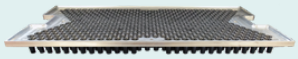
Placement of Reset Brackets
Reset Brackets fit in between the Top and Bottom Tray. Make sure to keep the Reset Brackets in a convenient location for future adjustments.



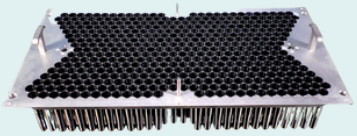
Placement of Adjustable Bolt
The Adjustable Bolt touches the Bottom Tray with the default 1/4" adjustment. Ensure all (4/6) bolts are adjusted evenly.

TRAY ASSEMBLY

Top Tray



Bottom Tray



Loading Box

WARNING: Do not remove plastic cones from Top or Bottom Tray - you may void your warranty.

The Adjustable Top Tray gives the ability to refine and control the weight of the pre-rolls. This tool allows the operator to lower and raise the funnels in and out of the paper pre-rolls. This will increase or decrease the overall volume and height of fill lines in the pre-rolls.

The RocketBox 2.0 is pre-installed with an Adjustable Top Tray. The default adjustment is set at at ¼", easily adjusted with a 7/16" wrench.

ADJUSTING THE TOP TRAY

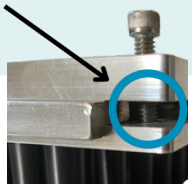
1. Loosen the bottom nut on the Adjustment Bolt with a 7/16" open-end wrench. Repeat with each of the (4/6) bottom nuts.
2. Turn the Adjustment Bolt counter-clockwise to lower the Top Tray, or clockwise to raise the Top Tray. Repeat for all (4/6) Adjustment Bolts.
3. Tighten the Adjustment Bolt bottom nut with 7/16" closed-end wrench to secure into place. Repeat with all (4/6) bottom nuts.

ADJUSTABLE TOP TRAY IS EQUIPPED WITH:

- **(4/6) ¼" Adjustment Bolts *Dependent on Tray Size***
- **(4/6) ¼" Bottom Nuts *Dependent on Tray Size***
- **(2) Removable Reset Brackets**

RESETTING THE TOP TRAY

1. Add the (2) Reset Brackets to each side of the Bottom Tray. Place Adjustable Top Tray on top.
2. Loosen all hex bolt lock nuts with a 7/16" wrench. Repeat for all (4/6) bottom nuts.
3. Turn the Adjustment Bolts until it just touches the Bottom Tray. Tighten the hex bolt lock nut to lock into place. Repeat with all (4/6) bolts. This is the default 1/4" setting. *See Picture*



LOADING AND UNLOADING CONES

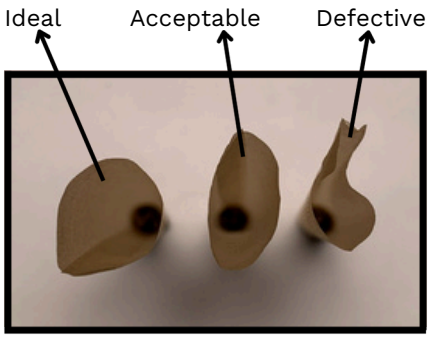
LOADING CONES

Always use good quality paper cones and discard all paper cones that appear to be defective.

Place the Bottom Tray into the Loading Box.

Carefully drop cones into the Bottom Tray. Discard any cones that appear bent, crushed, or otherwise defective.

Place Top Tray above the Bottom Tray once loaded with pre-rolls. Marry the trays together and carefully place into the RocketBox™.



UNLOADING CONES

Once the cycle in the RocketBox™ is complete and the PSI is at zero, it is safe to unscrew the wingnuts, remove the washers, and remove the combined trays.

Remove trays and place into Loading Box. Set the Top Tray aside. The extra material on the Top Tray may be reclaimed.

Remove the Bottom Tray from the Loading Box. Carefully place it onto a solid flat surface. This will push the cones upwards and out of the Bottom Tray for easy examination and removal.

SUGGESTED TOOLS AND ACCESSORIES

- Scoop for Material
- Shop Vac
- StainlessSteel Chopsticks
- 70-99% Isopropyl Alcohol
- Thousandths Scale
- Spray Bottle
- Pipe Cleaners
- 7/16 Open-ended Wrench

PREPARING WORK AREA

The space required for pre-roll production varies based on volume needed. See the suggested work areas below:

Grinding Area
Material Prep for RocketBox™ use

Loading Area
Dedicated to loading cones into Bottom Trays

RocketBox Area
For trained person(s) to operate the RocketBox™

Packing Area
Dedicated to closing and packaging cones

POWERING ON THE ROCKETBOX

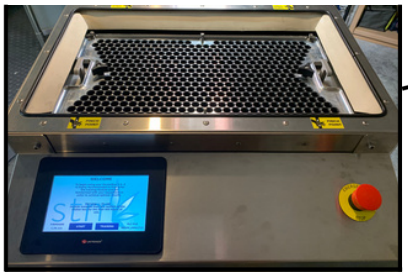
1. Power on the RocketBox by plugging it into a 120v outlet.
2. Turn the power button clockwise. The arrow will point upwards.
3. Once the machine is powered on, the touch screen will begin powering on.

Power OFF

Power ON

OPERATION OF MACHINE

1. Insert the married Top and Bottom trays into the RocketBox™. Secure with washers and wingnuts.
2. Adjust the settings on the 'Start Up / Density / Parameters' screens if necessary. The default settings provide a good starting point.
3. Select SYSTEM START to run the cycle. The airbags will begin to inflate. Once inflated and the vibratory motor starts, CYCLE TIME countdown will begin.
4. Pour material onto Top Tray and spread evenly to fill all of the cones. This step may need to be completed at various speeds, depending on the material.
5. After the cycle is complete, an option to REPEAT RUN (same settings as previous cycle) or start a NEW RUN (start from beginning) will appear.



453 Count Tray

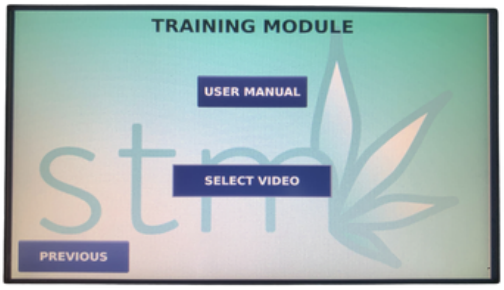
72 or 143 Count Tray

⚠ Helpful Tips

- Sift material for better quality pre-rolls.
- ALS PSI may display 1 to 2 points lower than settings - this is normal and to be expected .
- Prepare material ahead of time for maximum efficiency.
- The key is to have enough material to fill the entire Top Tray to ensure all cones are optimally filled and packed.

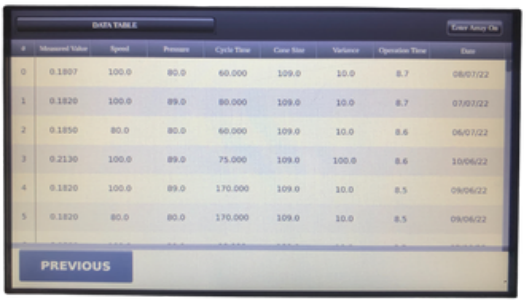
WELCOME SCREEN

The welcome screen will appear after powering on the machine. Select START to begin a new cycle or select TRAINING to view the training module.



TRAINING MODULE

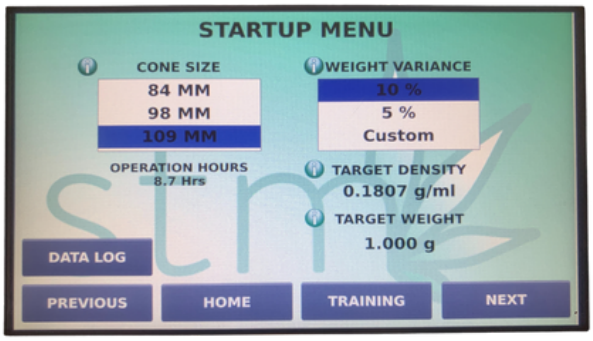
Select USER MANUAL to view the manual, or select TRAINING VIDEOS to access the full series of RocketBox™ training videos.

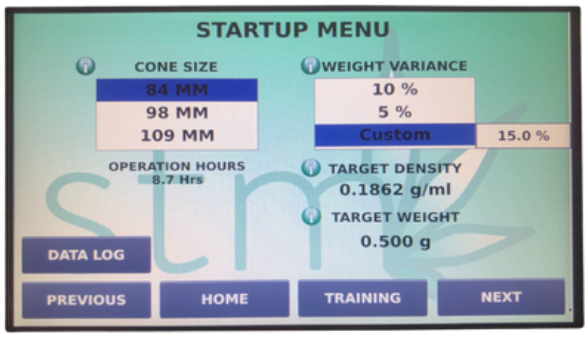


DATA LOG

Displays data from up too 100 previous cycles, including density (measured value), speed, pressure, cycle time, cone size, variance, operation time, and date.

STARTUP MENU





STARTUP MENU

The startup menu will appear after selecting START on the Welcome screen. On this screen, the operator will select the cone size and weight variance preferred. Additionally, the operator can view total operation hours of the machine, training/data logs, target density, and target weight of pre-roll.

Cone Size
Paper and tray size in use.

Weight Variance
Acceptable variance of target weight based on target density of material.

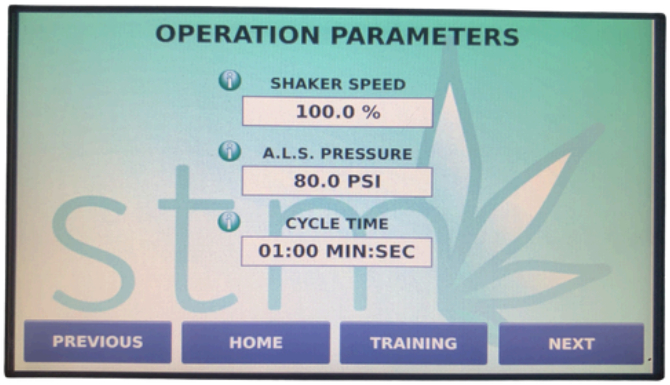
Operation Hours
Displays the total run time of the machine.

Target Density
Suggested density target to achieve default target weight.

Target Weight
Weight average that should be achieved if product density equals the suggested target density.

Data Log

Records the settings of the last 100 runs. Additionally, the data log can be used for troubleshooting purposes.



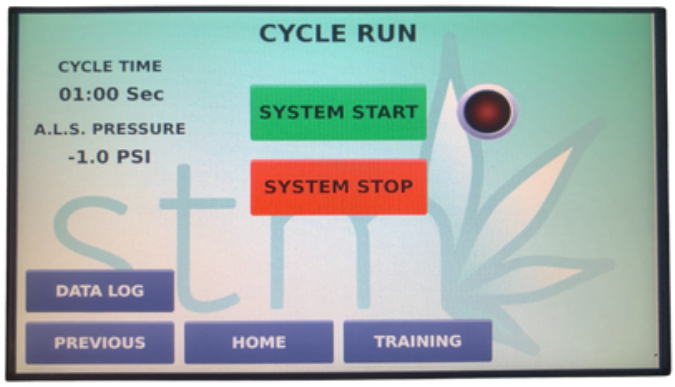
OPERATION PARAMETERS

These parameters directly affect the performance of your machine. Altering these may impact your pre-rolls internal pack and the overall weight of your pre-roll.

Shaker Speed
Vibration intensity range of 10-100%

A.L.S. Pressure
Measured air level system PSI range of 60-95 PSI

Cycle Time
Desired time per run



CYCLE RUN

This screen is where you will turn your machine on and off for a full production run. It will also display the time it takes for your airbags to deflate.

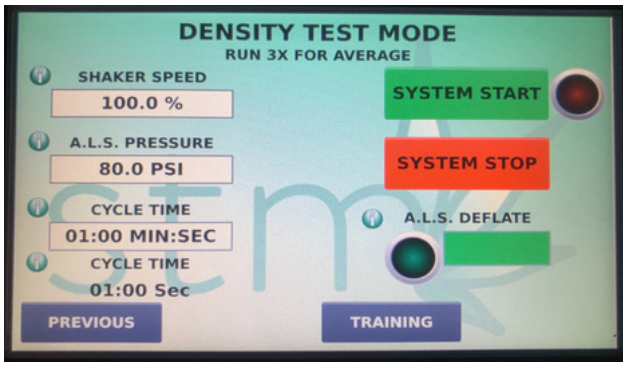
System Start
Starts the system

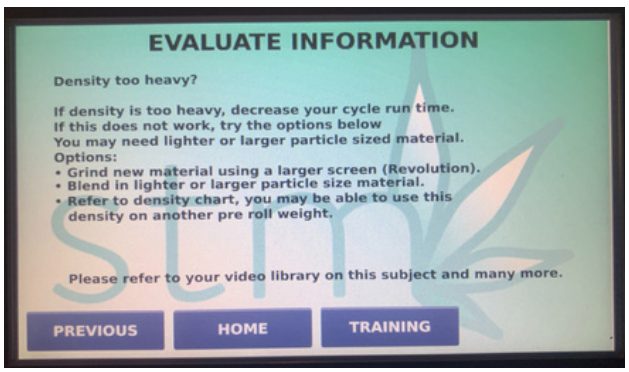
System Stop
Stops the system

A.L.S Deflate
Air leveling system deflate time

**THIS SCREEN WILL APPEAR AFTER "SYSTEM STOP" IS SELECTED

DENSITY TEST MODE





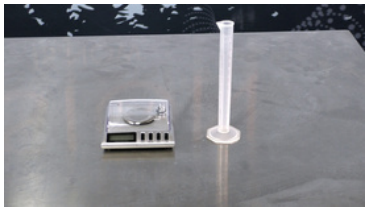
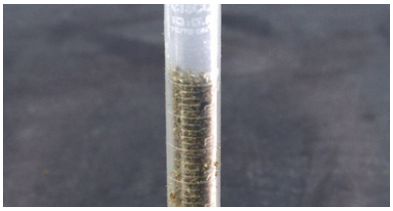
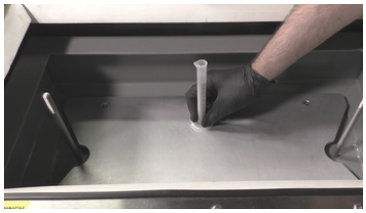
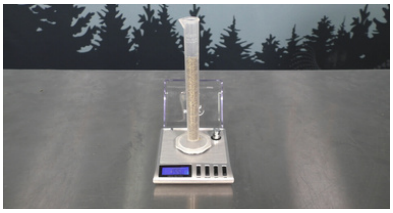
DENSITY TEST MODE

- To attain the variance goal, performing a density test is crucial for success.
- Run the Shaker Speed / A.L.S. Pressure / Cycle Time at settings that will be used during full scale pre-roll production.
- Run the density test ***THREE TIMES*** to obtain the average density of the product to be used in full scale production

Note: DENSITY TEST MODE screen will lockout after three density runs. Power the machine off and back on to run additional density tests.

EVALUATE INFORMATION

This page provides additional information that can help anyone to improve the target density numbers of the product used during pre-roll production.

⚠ Helpful Tips

- Repeat density test 3x and average out for optimal results.
- Hold beaker in place during density testing.
- It is recommended to use a thousandths scale for accuracy.

PERFORMING A DENSITY TEST

Tare empty 10 mL beaker on thousandths scale.

Fill the included beaker just above the 10 mL line with ground material.

Hold filled beaker firmly onto lift plate and begin density test - "System Start."

Continue adding material until it settles at the 10ml fill line while the beaker is vibrating in the machine.

Remove beaker from machine. Place onto the tared scale and record weight. Move the decimal one place to the left - this will be the calculated density of the tested material. Utilize this value on the "INPUT DENSITY SCREEN."

Example: If the scale weight is 1.590, input 0.1590 into the MEASURED DENSITY setting on the INPUT DENSITY SCREEN.

DENSITY

The RocketBox™ 2.0's built-in Density Calculator assists with reaching targeted weight accuracy based on density of material.

WHAT IS DENSITY?

Density is a characteristic property of a substance. The density of a substance is the relationship between the mass of the substance and how much space it takes up (volume).

WHAT IS DENSITY TEST MODE?

Density test mode ensures pre-rolls meet their target weight. This increases accuracy and minimizes variance across all 453 pre-rolls.

HOW TO CLEAN

- Each tray can be separated and cleaned using regular soap and water, removing all residue. To clean stainless steel, use isopropyl alcohol and a soft cloth. Saturate the rag with at least 70% isopropyl alcohol and wipe down all areas thoroughly.

- Clean as often as needed or required. Set the RocketBox™ on regular cleaning schedule, dependent on use and materials.

- Use a 3/16 Allen wrench to remove the lift plate from the bottom of the shaker box.

- Vacuum the bottom of the Shaker Box, Top Tray, Bottom Tray, and Loading Box.

- Spray the Lift Plate, Shaker Box, and Trays, and relevant tools with at least 70% isopropyl alcohol solution. Wipe down with soft paper towels or microfiber rags.

WARNING: Do NOT remove plastic cones from Top or Bottom Tray - this will risk voiding the warranty.

SAFETY PRECAUTIONS

General Safety:

- Only trained and authorized personnel are permitted to operate STM Canna pre-roll machinery
- Never operate the machinery if you are feeling unwell, fatigued, or under the influence of drugs and alcohol
- Familiarize yourself with the machine's operating manual and emergency shutdown procedures before operation
- Keep the work area clean and free of debris
- Report any malfunctions or safety hazards immediately to the supervisor
- Do not attempt to repair or modify the machinery unless specifically authorized and trained

Ventilation:

- All STM Canna pre-roll machines must be operated in a well-ventilated area. Ensure adequate airflow to minimize the accumulation of dust, kief, and other airborne particles. This may require the use of a local exhaust ventilation (e.g., dust collection systems) in addition to general room ventilation
- Regularly inspect and maintain ventilation systems to ensure their effectiveness

Personal Protective Equipment (PPE):

- The following PPE must be worn at all times when operating or near the STM Canna pre-roll machinery

1. Safety glasses: ANSI Z87.1 approved safety glasses with side shields are required to protect against flying particles
2. Dust Mask/Respirator: A NIOSH-approved N95 or higher respirator or dust mask is required to protect against inhalation of dust and kief. (Specify the appropriate respirator type based on risk assessment and consultation with safety professionals. Higher levels of protection, such as powered air-purifying respirator (PAPR), may be required depending on the environment and materials being processed.)
3. Gloves: Appropriate gloves (e.g., nitrile, latex-free) should be worn to maintain hygiene and prevent contamination of the product
4. Hearing Protection: If noise levels exceed 85 dbA, hearing protection (e.g., earplugs or earmuffs) must be worn. Conduct a noise assessment to determine the required level of protection
5. Lab Coat/Smock: A lab coat or smock is recommended to protect clothing from contamination

Machine-Specific Safety:

- Include specific safety precautions for each model of STM Canna pre-roll machines. This should include information on emergency stops, pinch points, moving parts, electrical safety, etc. Consult the manufacturer's documentation for this information
- Never bypass or disable safety interlocks, sensors, or guards
- Ensure all guards and safety features are in place and functioning correctly before starting the machine
- Keep hands and other body parts away from moving parts
- Do not reach into the machine while it is operating
- Use caution when handling sharp objects or tools

SAFETY PRECAUTIONS CONTINUED

Fire Safety:

- Keep flammable materials away from the machinery
- Ensure fire extinguishers are readily available and personnel are trained in their use
- In case of fire, follow established emergency procedures

Pre-Operation Checks:

- Inspect the machine for any damage or missing parts
- Ensure all safety guards are in place and functioning correctly
- Verify that the area around the machine is clean and free of obstructions
- Check the material to be processed for any foreign objects
- Turn on the ventilation system
- Put on required PPE

Operation:

- Follow the manufacturer's operating instructions for the specific machine model
- Do not force any parts of the machine
- If the machine malfunctions, stop operating immediately and report the issue to the supervisor

Post Operation:

- Turn off the machine and disconnect it from the power source
- Clean the machine according to the manufacturer's instructions
- Remove and dispose of PPE properly
- Clean the work area
- Record any issues or maintenance performed in the machine's logbook

Maintenance:

- Regular maintenance is crucial for safe and efficient operation
- Only trained and authorized personnel should perform maintenance on the machinery
- Follow the manufacturer's maintenance schedule and procedures
- Lock out and tag out the machine before performing maintenance
- Keep maintenance records

Emergency Procedures:

- In case of emergency (e.g., fire, injury, machine malfunction), follow established emergency procedures
- Immediately stop operation of the machine
- Notify the supervisor and first responders
- Administer first aid if necessary
- Document the incident

Training:

- All personnel operation or maintaining STM Canna pre-roll machinery must receive thorough training on this SOP, machine operation, and safety procedures

Purchasing Terms & Conditions

I hereby confirm that I have thoroughly reviewed and agreed to all terms and conditions herein:

1. I understand that all products are first-come first-serve and that receipt of payment is required in order to receive a confirmed shipping date in the queue. Due to high demands, certain items may have a lead time of 4-8 weeks or more from payment date, unless otherwise stated.
2. I understand and agree that following the receipt of my invoice, STM Canna must receive payment within a maximum of 7 days before the invoice expires – leaving lead times, quoted prices, specials and discounts on all items subject to change.
3. I understand that if a deposit is applicable for any special reason, my deposit is non-refundable.
4. I agree to the Customer Awareness Program and Terms of Business herein.

Customer Awareness Program (C.A.P.)

STM takes pride in the products we make and the services we offer. To ensure our customers fully understand the services we provide, along with the capabilities and expectations of our products, we have executed and outlined the Customer Awareness Program contents below:

1. A 12-month warranty on each product that is applicable with regards to manufacturer's defects, including parts and labor.
2. STM Client Services department is dedicated to ensuring the success and satisfaction of all STM clients. As such, product on-boarding programs are provided to familiarize our clients with their new equipment.
3. STM Tech department provides our clients with all software updates, phone support and onsite support, as needed.
4. Training with our technicians to train your staff on best practices to accomplish your desired results for a quality finished product.
5. An easy-to-use client portal with tools such as product F.A.Q.'s and Best Practices, along with an extensive video library to help guide you towards success with your STM equipment.

Expectations & Capabilities of Equipment

STM RocketBox Pro, RocketBox 2.0 & STM Mini-RocketBox

With training from our on technical training staff, you can expect to receive a complete and comprehensive training program to educate your team on best practices, as well as the cleaning and maintenance of your machine and accessories.

Any and all RocketBox series machines must have liner bags in them during use or warranty will be voided. The RocketBox Pro and Mini use standard 10 gallon trash liners. The liners prevent material from getting inside the machine and for easy clean-up. The RocketBox 2.0, uses a 100 gallon liner. For more information, refer to the machines manual or reach out to Client Services.

By following the guidelines provided to you via the user manual and training, you will be able to produce a quality and consistent product that will be easily repeatable.
The shaker box within the machine contains an area where material may escape during operation. With the 400-hour break-in period, STM advises against re-purposing this excess waste due to potential metal contaminants residing in the shaker box from regular usage.

Results are not guaranteed and can greatly vary from operation to operation. `

Always use STM equipment in a well ventilated area and or use a certified mask if needed.

STM Revolution 2.0 and Mini-Revolution

- With the STM Client Success Program, Pre-Grind Checklist and other guidelines provided, you will be able to achieve the highest quality and most consistent grind for your needs.
- For best results and ease of operation, humidity control is necessary. A 10% or lower moisture content is recommended. Although the Revolution may be able to operate at higher levels, it is not recommended and may cause clogs and overheating.
- Safety features are in place to ensure proper use of the machine and are meant to stop operation if handled/operated improperly. The display screen will notify the user if any features are not in the proper state.
- A regular cleaning routine should be in place to ensure proper function and longevity of the Revolution and its blades.
- A Pre-Grind Check List is conveniently located next to your display unit. (2.0. Version Only)
- Results are not guaranteed and can greatly vary from operation to operation.

STM LaunchPad

Installation is to be performed by STM canna Technicians Only
1. Confirm the installation location meets the following criteria:

- The surface is stable, level, and vibration-free.
- Away from direct sunlight, heat sources, and drafts.
- Climate control to maintain 64° f – 77° f operating temperature range with XX% humidity

LaunchPad is accessible for routine maintenance and calibration.
Be aware of the proximity to other equipment. Ensure the LaunchPad scale is positioned away from equipment that generates heat, vibration, or fumes.
Confirm the shipping crate security seal is intact and that the LaunchPad scale has been in the final

Install location for 24 hours before the STM Canna technician's arrival
Verify Power Quality:

- The circuit is dedicated to the LaunchPad and has its own earth-ground probe.
- 110–120-volt AC at 15-20 amps. < 4VAC neutral to earth.
- STM Canna supplied a UPS/Surge protector between the outlet and LaunchPad scale.

Safety considerations: Prioritize safety during installation and operation:

- Follow proper lifting techniques when moving or installing the scale to avoid personal injury or damage to the equipment.
- Adhere to any safety protocols or guidelines specific to the lab environment, such as wearing appropriate personal protective equipment (PPE) when working with hazardous substances.

Atomic Closer and Astro Infuser
Safety considerations: Prioritize safety during installation and operation:

- Follow proper lifting techniques when moving or installing the scale to avoid personal injury or damage to the equipment.
- Adhere to any safety protocols or guidelines specific to the lab environment, such as wearing appropriate personal protective equipment (PPE) when working with hazardous substances.

TERMS OF BUSINESS & WARRANTY
Who is Covered:
Please note that results with STM Canna & STM Supply products can yield varying results which depend on a myriad of factors, including but not limited to: correct grind size, age of material, quality of material, moisture content, strain, temperature, correct sized cone usage, quality of cones used, skill of the operator, and more. Our quoted weight ranges for flower, and trim are all general averages that have been reported to us by our customers, however your material may behave completely differently. We take no responsibility whatsoever for your results, only for the working functionality of our products. If you have any questions or concerns, please do not hesitate to talk to us about this very important disclaimer.

LaunchPad is accessible for routine maintenance and calibration.
Be aware of the proximity to other equipment. Ensure the LaunchPad scale is positioned away from equipment that generates heat, vibration, or fumes.
Confirm the shipping crate security seal is intact and that the LaunchPad scale has been in the final

Install location for 24 hours before the STM Canna technician's arrival
Verify Power Quality:

- The circuit is dedicated to the LaunchPad and has its own earth-ground probe.
- 110–120-volt AC at 15-20 amps. < 4VAC neutral to earth.
- STM Canna supplied a UPS/Surge protector between the outlet and LaunchPad scale.

Safety considerations: Prioritize safety during installation and operation:

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- Adhere to any safety protocols or guidelines specific to the lab environment, such as wearing appropriate personal protective equipment (PPE) when working with hazardous substances.

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Extent of Warranty:
There are no warranties on paper products. Machines come with a 1-year parts and labor warranty. See Returns below.

Troubleshooting:
- Reference your instruction sheet and double-check all instructions.
- Always take time to examine problems in detail.
- When all else fails, please call the STM technical support line at (509) 204-3164 or email us at clientservices@stmcanna.com.

The technical line is open 9:00am – 5:30pm Monday through Friday, Eastern Time. Please have the following information handy: Name of Company the purchase was made under, Date of Purchase, and Serial number.

Terms:
All orders must be paid in full before the order is placed. Order quotes expire within 7 days. STM Canna & STM Supply reserve the right to specify collection by certified check, money order, or company check. Personal checks are not accepted.
Shipping:

All orders must be paid in full before the order is shipped. Order quotes expire within 10 days.

Orders received will fall in line and be serviced accordingly where the shipment date may be sooner than originally quoted. We will ship by the most reasonable means based on the volume of the order, unless otherwise specified. For international orders, border and customs-related costs are the responsibility of the purchaser.

Special Orders:
All special-order items must be paid in full before the order is placed. These items are non-returnable and no refund will be given. All special-order items will also take a longer period of time for the customer to receive, which will be quoted at the time of payment.
Liability:
The purchaser of any products releases the manufacturer of those parts and STM Canna from all liabilities pertaining to use of the products.

Returns:
No Refunds/Exchanges: We do not accept returns or exchanges unless the item purchased is defective. All items that we ship are insured; if an item comes that is damaged from shipping, we will work closely with you to get you replacement parts as soon as possible. We may also request pictures or other identifying information to establish that damage was caused by the shipping carrier.

In the event of an approved refund or exchange at STM Canna's discretion, there will be a minimum 25% restocking fee.

If you receive an item you believe is defective, please contact us with details of the product at (509) 204-3164 or email us at clientservices@stmcanna.com.

We may ask you for pictures, video, descriptions, and other identifying information to make a determination. If you are unable to provide adequate documentation requested, your return request will be denied. If your item is deemed defective, which is solely at STM's discretion, we will issue you an RMA # which you will need to place in and on the package. After receiving your RMA #, you may send the item to:

STM Canna
2701 N Van Marter Rd
Spokane Valley, WA 99206

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to replacement as a result of the defect. If you are entitled to a replacement, we will replace the product at no additional cost to you.

Since ownership of product transfers at the FOB point, claims for damaged, lost, or short shipments must be made at the time of receipt.

Technical Questions:
See your local dealer or contact us directly at (509) 204-3164 or email to clientservices@stmcanna.com.

Scan to view training videos